

OpenText Trading Grid Messaging Service

Combine business-to-anything connectivity with integration using a single, modern cloud platform



Single unified platform supports a broad range of complex integration needs



Quickly onboard a **global network** of trading partners



Ensure **performance and reliability**



Increase visibility and gain business insights with analytics

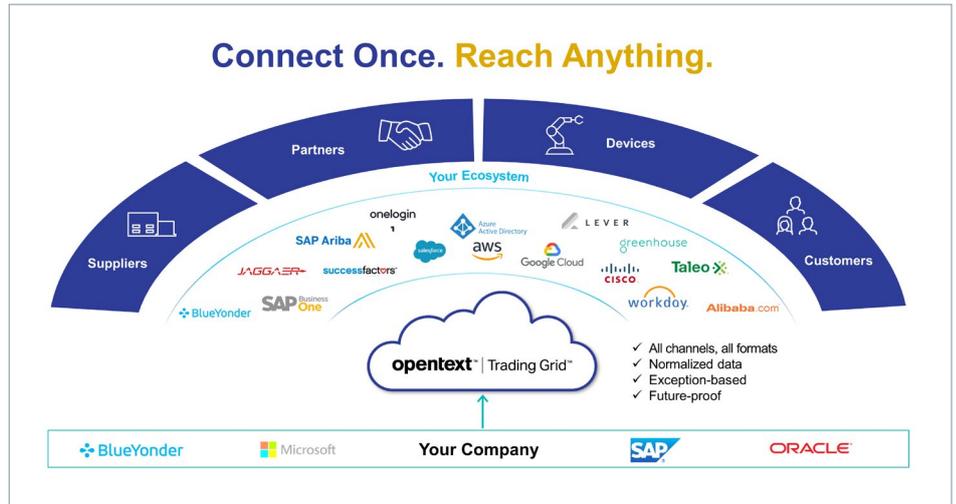
Supply chain response time has become a major factor in how successfully businesses can compete. The explosion of communications has dramatically increased process complexity. Tight control, visibility and exception management at each point in the supply chain process are critical to success.

OpenText™ Trading Grid™ Messaging Service is a global, cloud-based transaction management service, enabling companies to electronically trade business documents in a secure, fast and reliable fashion. More than a value-added network (VAN), OpenText™ Trading Grid delivers complete solutions for connecting businesses while supporting a broad range of complex integration needs and harnessing the power of data for optimizing and growing the business – We call this unlocking your information advantage.

Business-to-anything integration

Trading Grid builds on decades of OpenText expertise in connecting external supply chain operations. Recent innovations extends Trading Grid capabilities with modern data and application integration technologies to Trading Grid enables true business-to-anything integration capability using a single platform. Connect once. Reach anything.

Trading Grid builds on decades of OpenText expertise in connecting external B2B operations while adding modern data and application integration technologies for a true business-to-anything integration capability using a single, modern cloud platform. Connect once. Reach anything.



With Trading Grid, OpenText customers can successfully connect people, systems and things, optimize productivity, and grow their business.

“We have seen an EDI growth of 61% in the past 3 years and OpenText Trading Grid Messaging Service has enabled us to easily scale to meet this growing demand.”

Russell Spikes

EDI & Central Data Support Analyst,
Dixons Carphone

[Read the full Success Story](#)

Security

The Trading Grid platform provides integrity at every level, including user authentication, non-repudiation, physical security, data encryption and ongoing security audits.

Performance and reliability

OpenText operates world-class data centers in the United States and Europe to ensure business continuity and fast, reliable, mission-critical business transactions. With the Trading Grid platform, companies can experience accurate view of transactions exchanged and efficient management by exception.

Intuitive interface with self-service capabilities

OpenText™ Trading Grid™ Online, the interface of Trading Grid Messaging Service is a configurable single-sign-on (SSO) portal that allows access to all Trading Grid applications. It features extensive self-service capabilities for data mapping, onboarding, support and more. Rules-based services enable companies to automate steps in their electronic exchange for even faster trading processes.

Community onboarding

With the Trading Grid platform, companies can access a pre-connected community of trading partners to rapidly onboard customers and suppliers over the largest ecommerce network. Automated provisioning and mobile capabilities significantly reduce the time needed to connect and collaborate with new trading partners.

Visibility, alerting and analytics

Trading Grid Messaging Service offers a comprehensive suite of Software-as-a-Service (SaaS) solutions. OpenText™ Lens enables accurate view into all transactions on the Trading Grid platform. Achieving operational excellence is possible by setting up alerts and notifications on key business-critical events. OpenText™ Trading Grid™ Analytics provides operational and business insights and seamless collaboration between trading partners.

Direct connect outsourcing

Companies can outsource complex and time-consuming direct connections via common protocols to OpenText. Options include AS2, OFTP, SFTP and FTPS outsourcing.

API-driven enterprise integration

OpenText APIs easily integrate transaction lifecycle data into virtually any application for added visibility, allowing companies to extend the integration platform.

Full suite of software and services options

The Trading Grid platform offers a wide variety of options to suit a company's needs. The platform enables users to trade with one or multiple partners, operate in a standalone mode, integrate with back-office systems or outsource partial or whole B2B programs to OpenText.

Cloud service modules:

- **OpenText™ Active Invoices with Compliance:** Provides capabilities for automating invoicing and compliance in more than 45 countries and offers data validation, digital signatures, archiving and electronic invoice delivery.
- **OpenText™ Active Intelligence:** Allows companies to monitor B2B transactions in realtime to ensure they are accurate and comply with their business rules.
- **OpenText™ Active Catalogue:** Enables suppliers to send their catalogue data, more than 600 product attributes, to support a company's B2C eCommerce storefront.
- **OpenText™ Active Community:** Allows companies to keep all information about their suppliers and customers up to date and use it to roll out new programs or business processes.

Trading Grid Messaging Service features

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| Community onboarding | <ul style="list-style-type: none"> • Enables companies to access a pre-connected community of trading partners to rapidly onboard customers and suppliers over the largest ecommerce network with automated provisioning and mobile capabilities |
| Global support | <ul style="list-style-type: none"> • Delivers global customer support around the clock and around the world |
| High availability, disaster recovery | <ul style="list-style-type: none"> • Provides high availability guarantees with world-class data centers in the U.S. and Europe to provide local services with global reach and redundancy within and across data centers |
| High performance data translation | <ul style="list-style-type: none"> • Performs hundreds of millions of on-demand data translations every year • Supports diverse B2B industry and vertical standards and delivers robust data validation capabilities via award-winning mapping and translation engine for any-to-any data format translation |
| ERP integration | <ul style="list-style-type: none"> • Offers unmatched capabilities and expertise in ERP integration, one of the most complex aspects of B2B, with direct integration to SAP and connectivity to all other popular ERP systems, including Oracle, Microsoft Dynamics®, SAP® Ariba®, Infor™ and Epicor® |
| Data formats, standards and protocols | <ul style="list-style-type: none"> • Supports a broad range of industry and vertical standards, including AS2, AS4, OFTP2, SOAP, FTP, FTP/s, SAP/ ALE, MQ Series, HTTP/s, RNIF and many more, boosting the agility and efficiency of B2B operations by connecting business partners in their preferred communication formats |
| Visibility and alerting | <ul style="list-style-type: none"> • Provides a transaction lifecycle management application, OpenText™ Lens, to monitor data flows between any system or data source, within the enterprise and with external business partners. • Sends transaction status alerts and allows companies to monitor in-flight transactions to ensure data quality and compliance |
| Analytics | <ul style="list-style-type: none"> • Enables companies to easily access, drill down and analyze the rich data being exchanged across the Trading Grid with OpenText™ Trading Grid Analytics and identify both operational and business patterns and trends |

Trading Grid Messaging Service features cont.

Partner discovery

- Offers a single repository, Global Partner Directory, of all trading partners connected to Trading Grid
- Includes extensive search capabilities and self-service connection invitations to accelerate trading partner onboarding and time to value
- Enables ethical sourcing strategies where businesses may need to select trading partners based on specific ethical or corporate social responsibility criteria

Community collaboration

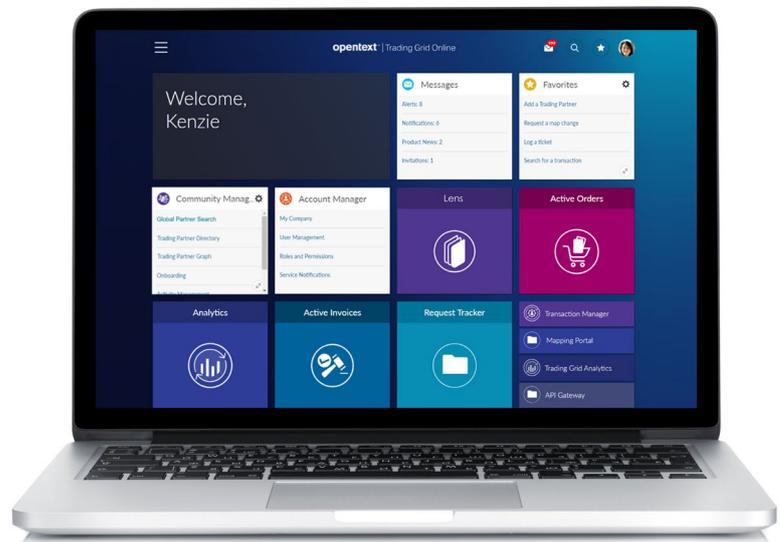
- Adds Community Projects, a new portal environment that replaces the previous Teambook portal, to offer a feature-rich request management and business process management tool
- Provides realtime status tracking of support requests and is a central point for all project requirements and communication between OpenText and its customers
- Offers guided report creation and automated workflows with automatic task assignment, request tracking and alerts

 Watch the video

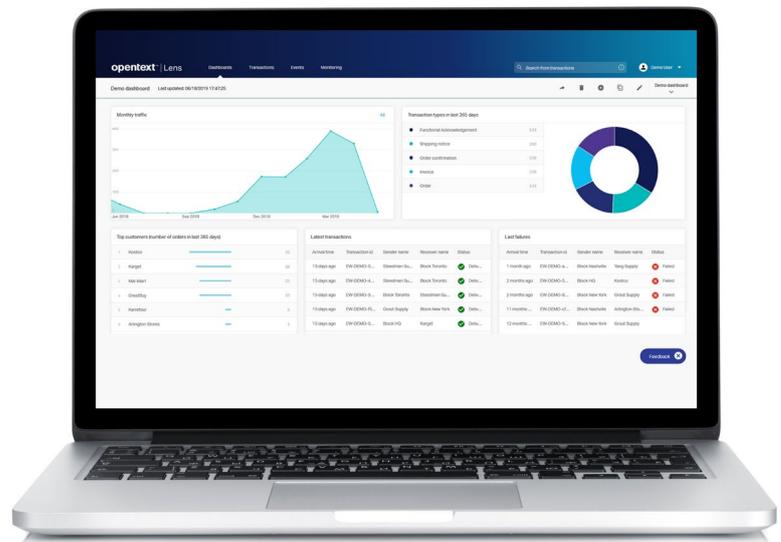
 Customer stories

 Join the conversation

 Learn more



Trading Grid Online is the single sign-on portal for accessing all Trading Grid applications



OpenText Lens provides both live status and historical trends of all integration flows on the Trading Grid platform